

# Privacy Notice

**Effective Date:** October 8, 2024

**Last Updated:** October 8, 2024

## Tulum Jungle Resilience Project

Location: Macario Gómez, Quintana Roo, Mexico

At Tulum Jungle Resilience Project, we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Notice outlines how we collect, use, and protect your personal data when you visit our hostel or engage with our website.

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## 1. Personal Data We Collect

We collect the following types of personal data:

- **Contact Information:** Your name, email address, phone number, and postal address when you make a booking or inquiry.
  - **Booking Information:** Details such as check-in and check-out dates, preferences, and any other information necessary to provide accommodation services.
  - **Payment Information:** Credit card details or other payment methods provided for booking your stay. Payment processing is done through secure third-party platforms.
  - **Website Data:** When you browse our website, we collect information such as your IP address, browser type, device information, and usage patterns through cookies and similar technologies.
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## 2. How We Use Your Data

We use your personal data for the following purposes:

- **To Process Bookings and Payments:** We use your contact and payment information to confirm reservations and handle payments.
  - **To Communicate with You:** We may send you booking confirmations, updates, and other relevant communication regarding your stay.
  - **To Improve Our Services:** We analyze website usage data to understand visitor behavior and enhance user experience.
  - **For Legal Compliance:** To comply with applicable laws and regulations or respond to legal requests.
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## 3. Data Sharing and Disclosure

We will not share your personal data with third parties except:

- **Service Providers:** We may share your data with trusted third-party providers, such as payment processors, booking platforms, or website analytics services, solely for the purpose of facilitating services to you.
  - **Legal Requirements:** If required by law, we may disclose your data to regulatory authorities or in response to valid legal processes.
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## 4. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance your browsing experience. Cookies help us track usage, improve site functionality, and deliver personalized content. You may manage or disable cookies in your browser settings, but doing so may affect the functionality of our website.

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## 5. Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, or disclosure. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

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## 6. Your Rights

You have the following rights regarding your personal data:

- **Access and Rectification:** You may request access to your personal data and correct any inaccuracies.
- **Data Deletion:** You may request the deletion of your personal data, subject to legal or contractual obligations.
- **Objection to Processing:** You may object to certain data processing activities.
- **Data Portability:** You may request to receive your data in a structured, commonly used format.

To exercise any of these rights, please contact us at [qualiatulum@gmail.com](mailto:qualiatulum@gmail.com)

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## 7. Changes to This Privacy Notice

We reserve the right to update this Privacy Notice at any time. Any changes will be posted on our website with the updated effective date.